



May 19, 2015

Mr. Alexander Shen
Ranor, Inc.
1 Bella Drive
Westminster, MA 01473

Dear Mr. Shen,

I am compelled to write this letter to express Hayward Tyler Inc.'s sincere appreciation with the support provided by Ranor Inc., during the recent contract for HTI's nuclear discharge columns. During the past three months, Ranor undertook a difficult challenge and was able to respond and execute on an aggressive delivery schedule that helped meet milestones critical to HTI.

The recovery of the project was challenging in many aspects, but Ranor never wavered in providing the extra effort needed to complete the project. Team Ranor took ownership of this project, always being professional and forthright with HTI throughout this project. Exceptional performance was shown in all machine work and fabrication requirements, demonstrating Ranor's expertise in machining, fabrication, and knowledge of ASME requirements that proved invaluable to the success of our project.

Ranor has been responsive, careful in attention to detail, and consistent in providing the highest of quality. HTI strives to provide the highest level of quality for our customers' critical applications and achieving this goal depends largely on the quality of our products, serving as the foundation for the overall customer experience. Our continued progress is directly related to your shared commitment to quality.

We wish Ranor's team more success and look forward to working with Ranor again.

Best Regards,

Andrew Stevens
Director of Operations

